

Warranty Information

Warranty Period: All Love N Care products are covered by a 12-month warranty from the date of purchase.

Consumer Rights: Our products come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to:
A replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

Repair or replacement if the product is not of acceptable quality, provided the failure is not classified as major.

Warranty Coverage: This warranty covers faults arising from defective materials and workmanship.

It does not cover: Misuse or accidental damage, Normal wear and tear, Neglect or improper use

Claim Process: If a fault arises, return the product to the original place of purchase with proof of purchase and details of the issue. The item will be assessed and repaired or replaced as quickly as possible.

Additional Information: If you send the product directly to Love N Care, you may be responsible for transportation costs.

Love N Care will reimburse reasonable expenses incurred in making a valid warranty claim. Contact our customer service team for reimbursement details.

This warranty is in addition to your rights under Australian Consumer Law.

If returning to the store is not possible, contact Love N Care at:

1300 732 599

info@lovenecare.com.au